



Motorhome Warranty Cover

Total satisfaction is the top priority at Bailey and the quality ethos extends to the after-sales service and manufacturer's warranty that comes with every new Bailey motorhome. In this way we not only ensure long-term peace of mind but also enhance the resale value of your investment.

Your Bailey motorhome has three warranties:

3 Year Base Vehicle Warranty – Provided by Peugeot

The Bailey motorhome is a coach-built model which utilises a Peugeot base vehicle. Peugeot provides a manufacturer's warranty for the base vehicle supplied which is subject to the terms and conditions laid down in their handbook. All enquiries relating to this warranty should be directed to your local Peugeot Service Agent.

6 Year Bodyshell Integrity Guarantee – Provided by Bailey

The Bailey Alu-Tech motorhome is covered by a six (6) year Bodyshell Integrity Guarantee. This cover extends to any structural degradation to the bodyshell that arises as a result of water ingress through any permanently sealed seams or joints (with the exception of exclusions stated in the terms and conditions.)

Warranty Extension

An additional four (4) year extension to the standard Bodyshell Integrity Guarantee cover (making 10 years' cover in total) is available as a cost option. Please ask your supplying Bailey retailer for more information.

3 Year Manufacturer's Warranty – Provided by Bailey

For a period of three (3) years from the initial date of purchase, Bailey offers a comprehensive warranty on all parts and components used in the construction of the Bailey motorhome chassis and habitation area, as well as full coverage for any manufacturing faults forming part of the original specification of the Bailey motorhome with the following specified exceptions:

The following items are covered for one (1) year from the date of first registration

- Leisure batteries
- Microwave ovens

- Pioneer stereo radio/CD/MP3 players & speakers

The following items are not covered:

- Replacement bulbs, light emitting diodes, fluorescent tubes or fuses
- Window blinds and door blinds
- General maintenance.

Warranty Extension

An additional three (3) year extension to the standard Manufacturer's Warranty cover for mechanical and electrical components of a leisure vehicle both external and internal (making 6 years cover in total) is available as a cost option. Please ask your supplying Bailey retailer for more information.

Customer Support

In the unusual event of something going wrong your first contact should always be your supplying retailer. Approved Bailey retailers enjoy industry-leading after-sales support service from the manufacturer and they should be able to offer all the help you need to rectify any problems that may exist. It should be noted that Bailey retailers sell our products of their own choice and not as agents of Bailey. Accordingly they have no authority to bind Bailey or make representation or undertaking whatsoever on behalf of Bailey.

Terms and Conditions

Defects in the base vehicle are covered by the base vehicle manufacturer's warranty and any issues with it should be referred to one of the base vehicle manufacturer's agents.

The Bailey Warranty Cover set out above is offered subject to the following simple terms and conditions.

Cover

- During the term of the Warranty Cover, subject to these terms and conditions, Bailey will, through an Authorised Service Centre, at its option repair or replace all parts and components of the Bailey motorhome that are included in the Warranty Cover and which suffer a defect in manufacturer or workmanship. An Authorised Service Centre means either Bailey itself, a Bailey Approved Retailer or a Bailey Approved Service Centre. Any part which is replaced becomes the property of Bailey. Any replacement parts are covered for the unexpired term of the Warranty Cover.

Term

- The initial duration of the Bodyshell Integrity Guarantee is six (6) years extendable to ten (10) years and the duration of the Manufacturer's Warranty is three (3) years extendable to six (6) years, in both cases starting from the original purchase date of the Bailey motorhome. It is a condition of the warranty that an annual service is

performed on the Bailey motorhome in accordance with the service plan. Failure to comply with this term will invalidate the warranty.

- The unexpired term of the Warranty Cover on your Bailey motorhome may only be assigned, transferred or novated to subsequent owners with Bailey consent (not to be unreasonably withheld) and on payment to Bailey of a transfer fee of £35. Transfer can only be made within the first (3) months of subsequent ownership and full documentary evidence that the Bailey motorhome conversion has been serviced annually must be provided at the time of assignment in accordance with the terms and conditions detailed above.

Repairs

- The Bailey motorhome must undergo a full annual service and inspection, including a moisture survey, carried out, subject to the conditions specified below, by an Authorised Service Centre. The final annual service in the warranty period must be carried out before the end of that warranty period, but all other annual services may be carried out within six (6) weeks either side of each anniversary of the original purchase date. The original VAT invoices must be retained as proof that these annual inspections have been carried out.
- During the first three (3) years of the Warranty Cover, all annual inspections and repairs must be carried out either by Bailey itself or by an approved Bailey Service Centre or Agent. Thereafter, due to the technical nature of an Alu-Tech constructed Bailey motorhome, annual inspections and repairs may be carried out by any workshop or repair centre approved by the National Caravan Council that has attended Alu-Tech training courses at the Bailey factory.
- Where an annual inspection identifies that repairs to the Bailey motorhome are necessary, the Bailey motorhome must be made available for repair within six (6) weeks of the date of inspection for the purpose of carrying out the repair work.
- No repairs, including the fitting of any replacement unit, may be undertaken or commenced under the terms of the Warranty Cover unless prior written authorisation is obtained from Bailey via an authorised Bailey retailer or Service Centre. No liability will exist with regard to any warranty claims not authorised in this way.
- Bailey reserve the right to examine the Bailey motorhome before any repairs commence or any replacement part is fitted.

Registration and Use

- The Warranty Registration Form must have been sent to Bailey within six (6) weeks of the original purchase date. It is the responsibility of the Bailey retailer to forward this information to Bailey. This is part of the terms of trading that the Bailey retailer has with Bailey.

The Bailey motorhome shall:

- Only be used for its original and intended purpose and shall not be subjected to any treatment or conditions which could reasonably be foreseen to cause or result in damage to the Bailey motorhome or excessive wear and tear.
- Not be put out to hire, reward or any other commercial use, nor used in any race, competitions or rallies whether timed, official or otherwise.

Exclusions and Liability

- Bailey's liability under this warranty shall be limited to supplying the reasonable cost of labour and materials required for repair or replacement of faulty parts or components. Bailey shall be entitled to charge for any repair work which is necessitated by virtue of any loss or damage caused by its owner's negligence or default or incurred as a result of any modifications made to the Bailey motorhome. This warranty does not cover repair costs other than labour and materials.

The Warranty Cover does not include

- Repair or replacement of parts, components, seams or panels which are not part of the original construction of the Bailey motorhome, or which have been tampered with or undergone unauthorised modifications, or which have been repaired otherwise than by an Authorised Service Centre.
- Parts or components other than those specifically listed in the Bodyshell Integrity Guarantee and Manufacturer's Warranty descriptions set out above.
- General maintenance or components failing due to fair wear and tear or normal deterioration.
- Repairs necessitated by lack of routine or regular maintenance. Particular attention is drawn to the owner's handbook and service handbook supplied with the Bailey motorhome and any maintenance instructions or notices published from time to time by Bailey relating to the proper care and maintenance of the Bailey motorhome.
- Structural degradation or other damage caused by water ingress through non-permanently sealed seams or joints (such as, without limitation, around windows, hatches, doors and rooflights), beyond the initial 24 months of the Manufacturer's Warranty.
- Maintenance activities including the adjustment of doors, catches and window blinds, servicing of appliances or cleaning.
- Maintenance activities related to the reduction of noise vibration and harshness.

No Liability will be accepted for:

- Damage caused by neglect or abuse, corrosion, intrusion of foreign or deleterious substances, lack of servicing, over-heating, freezing, or the continued use of the Bailey motorhome after a fault has become evident.

- Any loss or damage caused by parts not covered by this Warranty Cover, including soft furnishings or trim.
- Any accidental or fire damage or any losses incurred by accident or fire.
- Transport costs to and from point of repair.
- Damage caused by animals, rodents or other pests.

Bailey will only be liable for costs which are incurred as a direct consequence of the event, defect or fault leading to the claim being made under warranty. No liability will be accepted for any loss or damage (such as loss of income or revenue, or loss of business or profits), costs, expenses, or other claims for compensation howsoever arising which was not reasonably foreseeable by both parties when the Bailey motorhome was originally purchased. Bailey will not be liable for any loss or damage suffered by third parties, nor for bodily injury caused by the company's negligence.

Nothing in this warranty shall limit in any way Bailey's liability for death or personal injury caused by their negligence or fraud or fraudulent misrepresentation or for any matter for which it would be illegal for us to exclude, or attempt to exclude.

The purchaser has statutory rights in addition to this warranty and this warranty does not affect those statutory rights.

This warranty shall be governed by and construed in accordance with the laws of England and the parties irrevocably submit to the non-exclusive jurisdiction of the courts of England.

Warranty Registration

The supplying retailer must explain the warranty terms and conditions to you, and complete the warranty registration process on-line. Your warranty will start on the day that the vehicle is first registered in the UK or 12 months from the date on which the vehicle was invoiced to the supplying retailer, whichever is the earlier.

The name and address of the warranty and guarantee provider is:
Bailey Caravans Limited, South Liberty Lane, Bristol, BS3 2SS