

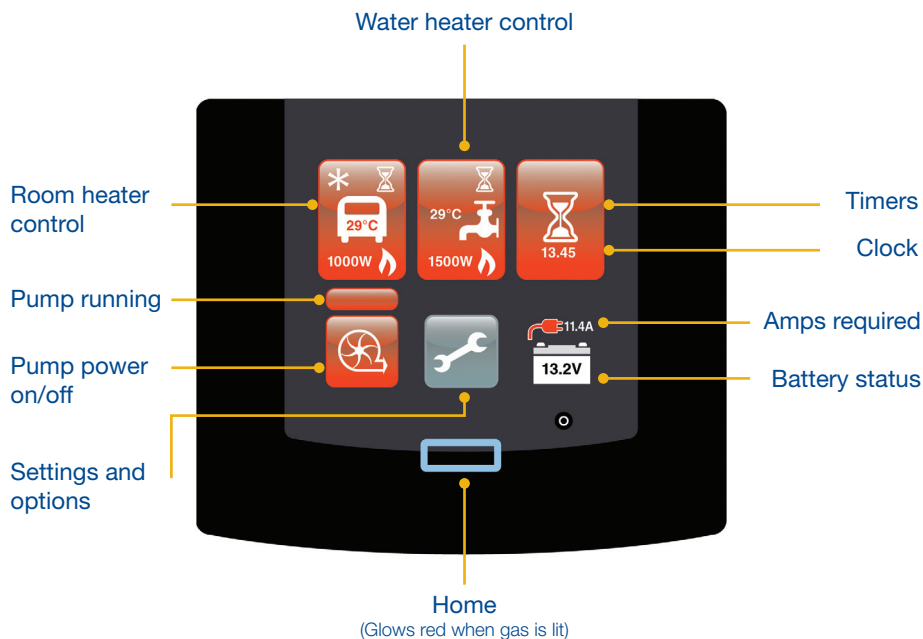


**i VAN®**

## Intelligent Control Panel

## The easy way to control your living environment

## Quick Guide





## Welcome to your Whale i Van®

The easy way to control your living environment

**Wireless control of your Whale® Water and Space Heaters and Water Pumps\* from an intuitive touch screen display**

### What is i Van®?

- The easy way to control your living environment
- Simple, intuitive touchscreen display
- Easy to set programmable timers
- Controls power and temperature separately

### How does Whale i Van® work?



The intuitive touchscreen control panel communicates wirelessly with Whale Water and Space Heaters, creating your ideal living environment with ease. It simply guides you through setting your water heating and air temperature controls, and also allows you to set automatic timers (up to 3 per day) for each unit individually.



*\*Pump control module is an optional feature.*

*Please check your vehicle manual to confirm which i Van model is fitted.*



## ROOM HEATER CONTROL

From the home screen press



Select the setting required:

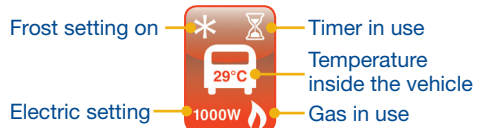
500W / 1000W / 2000W / Gas / Gas + 1000W / Fan

Then set desired temperature using the - and + keys

Return to home



### ROOM HEATER ICON



## WATER HEATER CONTROL

From the home screen press



For standard heat up - Select the setting 750W

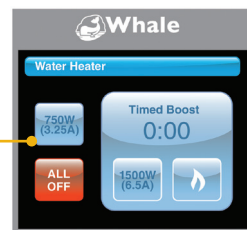
### TIMED BOOST (ideal for shower time)

Select the setting required:

1500W / gas / 1500W and gas

The water will heat up quickly for 15mins, then will automatically resume the previous heating setting.

Return to home



### WATER HEATER ICON



## PUMP CONTROL (OPTIONAL)

**Note:** Please check your vehicle manual to confirm if your i Van includes Pump Control

From the home screen press

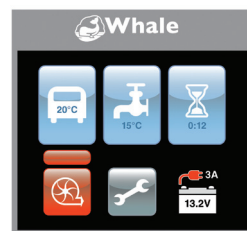


to turn the power to pump on/off.

← Turns red when pump is running.



← Turns red when power to pump is on.





**Please note:** Red bar will turn red when pump is running.



## OPTIONS AND SETTINGS

### SETTING YOUR CLOCK

#### Set the clock:

From the home screen, press  then   
Use the - and + keys to adjust the hour.  
Then use the arrow buttons to move the cursor to adjust the minutes.



### SETTING YOUR ROOM AND WATER HEATER TIMERS

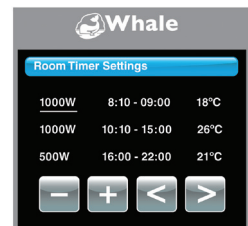
#### Set up to 6 timers ( 3 per device)

From the home screen, press 

Then press  OR 

Use the - and + keys to adjust the heat setting.  
Use the arrow buttons to move the cursor across to set energy source, on/off time, as well as the desired temperature (for Room Heater only).

**Please note that water temperature is pre-set by Whale for safety and cannot be adjusted.**



#### To activate timers

Return to home  screen and press 

When a timer is set and active,

a timer icon will appear top right of the icon.



Timer in use



## SETTING OTHER OPTIONS

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**To enter the options menu:**

Press  then 

Use the arrow buttons to scroll through the options:  
Mains Supply Maximum Current / Screen Brightness /  
Water Heater Boost Time / Screen Off After Time / Beep / Flashing Light  
Set each option using the - and + keys.

## DIAGNOSTICS

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i Van® also provides diagnostic help screens to allow you to identify any issues with the appliances it controls and reset on screen where possible.



### **Pop-up screens:**

If a pop-up screen appears, follow the instructions on-screen.

## HOME

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To return to the home screen at any stage, press the Home Button.



*A Whale video shows a step by step demonstration of i Van® to help you get started. This video is included in the user guide pack supplied with new vehicles fitted with i Van, or is also available at [www.whalepumps.com/rv](http://www.whalepumps.com/rv)*

**Touch Van Icon To  
Control Room Heater**

**Timer**  
(red = timer  
settings  
are active)

**Touch Tap  
Icon To  
Control Water**

**Touch Timer Icon To  
Activate Timer Settings**

**Frost Protection**  
(snowflake icon visible =  
frost protection is ON)

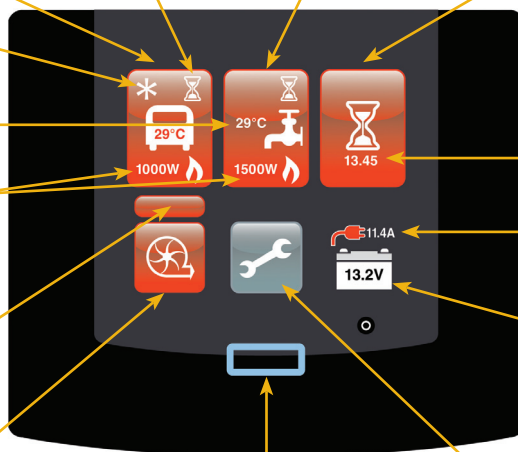
**Water Temperature**  
(°C in 1 °C steps)

**Energy Input**  
(displays selected heat  
setting. Flame icon =  
Gas settings are active)

**Pump Running**  
(red when pump running,  
grey when not running)

**Pump Isolator**  
(turn on/off power to  
pump)

**Note: Icons glow red when  
appliances are in use.**



**Time**  
(24 hour clock)

**Total Mains (230V a.c.)  
Current Required**  
(displays Amps in 0.1A  
steps)

**Battery Condition**  
(displays Volts in 0.1V  
steps  
Above 12V = Good  
11 - 12V = Charge  
Below 11V = Flat)

**Home Button**  
(glows red when gas is lit)

**Settings and Options**  
Set clock, max. amp usage  
and screen settings

## MORE INFORMATION?

Visit [www.whalepumps.com/rv](http://www.whalepumps.com/rv) for more information on i Van® features, instructions and videos.

Talk through using i Van® with a member of our Customer Service team.



**Whale Support**

Call : 0845 217 2933  
[info@whalepumps.com](mailto:info@whalepumps.com)  
[whalepumps.com](http://whalepumps.com)

Call us directly for product and installation advice

UK

**Email today:** [ivan@whalepumps.com](mailto:ivan@whalepumps.com)

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